

Keeping our customers safe, legal & ethical



Product: Marine Investigations

Type: A full casualty investigation service and liaison with all relevant bodies

Sector: Port Industry

Web:
www.marineenforcement.co.uk

CASE STUDY—Port Investigations

Customer problem/requirement

A serious accident occurred in a harbour. We were engaged on behalf of the Harbour Authority to conduct a full casualty investigation and to liaise and report to the MAIB, MCA, HSE and police.

Benefits to customer

Harbour Authorities rarely have the spare capacity or specialist skills to conduct a full casualty investigation and to manage the involvement of third party interests. Our involvement allowed the Harbour Master to continue to concentrate on running a safe, efficient and viable harbour.

Special Skills brought by regs4ships

We were engaged because of our practical marine knowledge, our expertise in marine and harbour law and because of our experience of marine casualty investigations. We are also adept at managing complex relationships with multiple third parties that often have different interests.



CASE STUDY—Port Investigations



Deadline Performance

This task was completed in a timely manner to the satisfaction of both internal and external stakeholders.

What our customers thought

"Harbour Authorities are diverse by nature and the assistance we can provide will recognise that diversity. We are independent, yet we strive to work with those seeking our assistance to provide pragmatic solutions. We are available on a 'pick and put down' basis or on longer term packages tailored to our customer's needs"

Mark Capon, Managing Director, regs4ships Ltd

They were grateful that we managed the situation from start to finish and produced an accident report that satisfied all the parties' interests.

